



Dear Neighbor,

We've gotten some feedback from some of you and from the WDNR that we wanted to act on right away. Specifically, there are some questions and confusion about the January 15th date we included in the Deep Well mailing we sent you. To avoid any concern, we are dropping that date.

And rest assured, there is no pause in the action. Lots of you have sent us your signed Agreements, and we are working in real time to deliver on your deep well request. As we discuss further below, we are aligned with WDNR in this action, and we look forward to making the promise of long-term clean water a reality. We will keep working until Mother Nature makes us stop this winter. And we will then create a first- come, first-serve list to pick up with in the spring.

To review a bit where we are--

As you know, in response to direct requests from many of you who own wells in the Potable Well Sampling Area (PWSA), Tyco recently mailed Deep Well Agreements and related information asking you to return your signed agreement directing us to build you a deep well on your property and pinpointing for us exactly where you want it built. We asked for your responses to us by October 17, so that we could get wells built before the soil freezes. We also said we would continue to call and reach out to anyone we don't hear from by then and that we were aiming to have everyone's final direction to us in hand by January 15th.

We thought setting the January 15th date was important for two reasons: first, it was part of demonstrating that we have a committed gameplan for action to deliver your water solutions - complete with key dates and milestones, and that all the "talk and no action" was really in the rearview mirror. Second, we thought that by January 15th, the neighbors who are working to access City of Marinette water would know if that effort was likely to be successful and, if not, that they could then elect to have a deep well built, and we would still have time to gear up for spring construction.

On 9/27/22, Tyco had one of our regular conversations with the WDNR to update on progress. WDNR thought it was a good idea to drop the January 15th date because it was leading to confusion. We agreed. The agency was also clear our work on deep wells should continue and should not pause or stop. We are grateful for the immediate

attention of the WDNR and the clarity of their direction to us. Tyco has shared with WDNR the extensive studies and engineering we've done to put best practice to work in building your well. We welcome their input to further ensure we are delivering the best, and we will continue to work with WDNR to make sure your deep wells are a long-term safe source of drinking water. You can see those studies on our website [www.tycomarinette.com/latest updates](http://www.tycomarinette.com/latest_updates) or on WDNR's BRRTS.

Many of you have told us that our personal outreach - visits in your kitchens and living rooms, calls and follow-up questions and answers - were the first time anyone has actually asked you personally for your input. Tyco was privileged to have those conversations, and neighbors have been remarkably clear in sharing their water preferences and giving us direction. Thank you.

Tyco is further privileged now to deliver the clean water solution you deserve. If you have any questions or concerns, you can contact us at 715.582.7100 or via the Contact Us form on tycomarinette.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Katie McGinty". The signature is fluid and cursive, with a large initial "K" and "M".

Katie McGinty, Chief Sustainability Officer